

HOUSEKEEPING STANDARD & LEASE LANGUAGE

housing Northeastern IPM Center, The Insectary, Cornell University, Ithaca, NY 14850

Leases can be worded to reflect IPM principles and best practices for housekeeping. Work with your resident council, PHA board of directors or legal council to approve any changes.

Note: these are all the suggested places where pest management language could be included in a lease agreement but it is not necessary to include all of these references.

General

Minimum

- Consider including pest fact sheets in pamphlets or informational materials provided to the tenant at lease signing.
- Eliminate the words "exterminate," "extermination," and "exterminator." Replace with "manage pests," "integrated pest management (IPM)," and pest management professional "PMP."
- Look for vague language like "at least annually" and "within a reasonable time period".

Charges for maintenance:

notifications of pesticide use.

	Is it clear that the cost of pest control services is the responsibility of the housing provider? For example: Rent includes utilities, maintenance services due to normal wear and tear and community-wide pest management.
Ideal	
	Consider Including a fine or other repercussion for not cooperating with pest management services – unit preparation and allowing access.
<u>Utilities</u>	s and Appliances:
	Housing provider will supply the following utilities: (is pest management mentioned here?)
Housin	g Provider Obligations:
	To maintain the dwelling unit and the project in a decent, safe condition including pest and mole free facilities. Although including the language "health and safety" and "clean and safe conditions" implies pest and mold-free, it's best to be explicit and include language about maintaining pest and mold free housing. Include specifics like adequate trash removal (including the removal of bed bug infested furniture).
	The housing provider is required to give notice of maintenance and pest management visits and

	It is the obligation of the housing provider to notify the tenant of adverse action – lease termination, transfer, extra charges, and repercussions for failing to comply with the lease including cooperation with maintenance visits and pest control preparation.
Tenant	's Obligations:
Minim	um
	Promptly report maintenance issues, such as known need for repairs, signs of pests, wildlife presence, drainage issues, leaks, moisture issues, mold, and unsafe or unsanitary conditions. Dispose of garbage and other waste in a sanitary and safe manner. Garbage should be removed from unit at least weekly. Take reasonable precautions to prevent fires. Do not store or keep highly volatile or flammable
	materials upon the premises including "bug bombs".
Ideal	
	Adult tenants will participate in X hours of community service and or resident education program (IPM, housekeeping programs). Tenants will cooperate fully with the Authority staff and its contractors in any pest control efforts, modernization, repairs, etc. For example, abusive or threatening words or conduct are violations of this provision. The Authority may accompany any pest control personnel in order to assure that the Tenant is cooperating fully with pest control efforts. Tenant is not permitted to refuse extermination service, and the Tenant is responsible for cleaning the area(s) to be worked on.
Inspec	tions:
Minim	um
	Housing provider will inspect the dwelling unit within 90 days of move-in and at least annually thereafter.
Ideal s	tatements:
	Housing provider will inspect the dwelling unit within 90 days of move-in and at least quarterly thereafter.
	A resident can have a housekeeping violation removed from their record by participating in IPM or housekeeping educational program.
Entry o	of Premises During Tenancy:
Loc	ok for statements like these:

	Tenant agrees to permit authorized agent, employee, contractor to enter tenant's dwelling during reasonable hours for the purposes of performing routine maintenance, pest control, making improvements and repairs, and inspecting unit.
	Request for maintenances on unit constitutes permission to enter by contractor or staff
	Housing provider shall give tenant at least 48 hours written notice that staff or contractor intends to enter unit.
Notice	e Procedures:
Lo	ok for:
	Specific instructions for submitting work orders. A statement regarding notification that will be left by a contractor detailing the work done in the unit if the tenant was not home (including pesticide application).
Termi	nation of Lease:
Lo	ok for:
	Number of each violation that would result in lease termination procedure
	Failure to report maintenance issues or cooperate with repair/pest remediation
	Failure to pass X number of housekeeping inspections
	Repeated lease violation (3, or more) is cause for lease termination.
House	ekeeping Standards:
	the lease include housekeeping standards? This list should also be reflected in a housekeeping list used by management for inspections.
	Signs of pest infestations (including, but not limited to dead insects, cockroach frass, bed bug spotting, and mouse droppings) in list of unacceptable conditions
	Smoke detectors free of cobwebs
	Window and door screens intact and free of holes
	Door sweeps present on exterior doors
	Trash disposed of properly in covered containers and not left in unit for more than one week
	Recycling bin and items should be rinsed clean, free of food and disposed of properly on a weekly basis
	Entire unit should be free of offensive odors, rodent and insect infestations
	Woodwork & walls free of holes greater than ¼ inch
	Stove clean and free of food and grease, including sides, back and under stove top
	Refrigerator should be clean, including the floor underneath, sides, back and door seal
	Cabinets and counters clean and free of grease and spilled food

Storage under sink and on top of refrigerator should be limited to small and light-weight items to
permit access for repairs
Exhaust fan free of grease and dust
Sink should be clean, not dripping, and free of grease and garbage. Dirty dishes washed nightly.
No food left out, perishables stored in sealed containers or the refrigerator. No spilled food or
crumbs
Toilet and tank should be clean and not leaking or constantly running
Tub, shower and sinks should be clean, free of mold and mildew and not dripping
Bathroom exhaust fans should be clean and operable
Storage and linen closets should be neat, clean and accessible for inspection
No volatile or flammable materials should be stored in the unit including "bug bombs"
Exterior walls should be free of vines and plants should be trimmed allowing at least 1 foot of
space between plants and siding
No lighting designated for interior use should be used outside
Hallways and stairwells should be free of trash and clutter
Doors must be free of obstruction and include door sweep on exterior doors
Utility sheds and yard should be free of trash and debris
Basement (where applicable) should be clean, neat and free of hazards and pests
Yards should be free of debris, trash, abandoned cars, pest infestations, especially rodents and
lawns kept mowed